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ARIZONA CORPORATION COMMI

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## UTILITY COMPLAINT FORM

Investigator: Jenny GomezPhone:Fax: (Priority: Respond Within Five DaysOpinion      No. 2013 - 111231Date: 6/14/2013Complaint Description:      08A Rate Case Items - Opposed  
N/A Not ApplicableComplaint By:      First:      Last:  
Carl      CarpenterAccount Name: Carl CarpenterHome: (000) 000-0000Street:Work:City: San Tan ValleyCBR:State: AZ      Zip: 85143is:Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities CompanyDivision: WaterContact Name:Contact Phone:Nature of Complaint:DOCKET NO. WS02987A-08-0180  
OPPOSE

I am opposed to Johnson Utilities rate increase. Johnson utilities (when you figure in the minimum usage) already has one of the highest rates in the valley already.

The service that JU provides is subpar to say the least; Ultra low water pressure, inaccurate billing, illegal sewage dumps. Ecoil in the water (which I have personally become ill from) with little to no notice to the public. Are all just a few examples of JU failure to provide even the minimal utility standards.

Given JU track record of misleading and deceitful activity. Instead of a rate increase (which I confident would not go to upgrading service). A full investigation into JU business practices and accounting should be done instead.

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

\*End of Comments\*

Opinion No. 2013 - 111231

Arizona Corp. Date Completed: 6/14/2013

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